



SHINE Medicare Open Enrollment Appointment Checklist

October 15th-December 7th



Check with your local Aging and Disability Resource Center, Elder Options or Florida SHINE on what type of appointments they are scheduling. Telephone, web-based or in-person? Call 800-963-5337 for details.



Phone appointments will receive a phone call from a State Certified Counselor who will be using their personal phone. The call may come from a blocked number. If you are seeing a counselor by ZOOM or video counseling, you will receive a link via email. Please log in five minutes early to be sure the technology is working.



In-person counseling, give yourself enough time to arrive on time for your scheduled appointment. Some sites offer walk-ins on a first come, first serve basis.



If you need to cancel, please give a 48-hour notice.



Be sure to set up a Medicare.gov account BEFORE your SHINE appointment. Go to www.medicare.gov and select "Log-In/Create an Account" to get started.



If you already have a Medicare.gov account, have your username and password available for your appointment. Use the retrieval tool on Medicare.gov if you have forgotten your username and/or password.



Have your Medicare card and all other insurance cards with you/available.



Have your **most recent prescription drug list**, with accurate drug names, dosage and frequency with you/available.



Check with all of your providers to verify which Medicare plans they will accept.